



Privacy Policy

AT TERRA LLC WE INSTITUTE AND ARE COMMITTED TO HIGH ETHICAL STANDARDS RELATING TO THE RECEPTION, ANALYSIS AND CONFIDENTIALITY OF THE INFORMATION WE RECEIVE.

This Privacy Policy describes our policies and procedures on the collection, use and disclosure of your information when using the Service and tells you about your privacy rights and how the law protects you.

Terra LLC is committed to protecting the privacy and security of personal data it collects, processes, and stores. We adhere to generally accepted data protection principles in the handling of personal information described in this Privacy Policy.

Our privacy policy covers all personal information we receive in all possible formats and is based on the seven key principles of international standards:

1. COLLECTION AND USE OF YOUR PERSONAL DATA

A. TYPES OF DATA COLLECTED

I. PERSONAL DATA

While using www.terralocalizations.com, we may ask you to provide us with certain personal identifying information that can be used to contact or identify you. Personal identifying information may include, but is not limited to:

- Email address
- First name and last name

II. CHOICE

Terra LLC provides individuals with the opportunity to opt out of the disclosure of their personal information to third parties or its use for purposes materially different from those for which it was originally collected or subsequently authorized. We ensure clear, conspicuous, and readily available mechanisms for individuals to exercise their choice regarding their personal data. Individuals may opt out by using our direct contact form, or by contacting us using the information provided in this privacy policy to manage your preferences.



B. USAGE DATA

I. USAGE DATA

Usage Data is collected automatically when you use the Service.

Usage Data may include information such as your device's Internet Protocol address (IP address), browser type, browser version, the pages of www.terralocalizations.com that you visit, the time and date of your visit, the time spent on each page, unique device identifiers and other diagnostic data.

When you access the Service by or through a mobile device, we may collect certain information automatically, including, but not limited to, the type of mobile device you use, the unique ID of your mobile device, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

We may also collect information that your browser sends whenever you visit www.terralocalizations.com or when you access it by or through a mobile device.

II. TRACKING TECHNOLOGIES AND COOKIES

We use Cookies and similar tracking technologies to track the activity on www.terralocalizations.com and store certain information. Tracking technologies used include beacons, tags, and scripts to collect and track information and to improve and analyze our website.

For more information about the tracking technologies we use and your choices regarding cookies, please visit our [Cookies Policy](#).

2. USE OF YOUR PERSONAL DATA

Terra LLC may use Personal Data for the following purposes:

To provide and maintain www.terralocalizations.com, including to monitor the usage of our Service.

- ▶ **To manage your account:** to manage your registration as a user of the Service. The Personal Data you provide can give you access to different functionalities of the Service that are available to you as a registered user.
- ▶ **To facilitate the performance of a contract:** to facilitate the development, compliance and undertaking of the purchase contract for the products, items or services you have



purchased or of any other contract with us through the Service.

- ▶ **To contact you:** by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including security updates, when necessary or reasonable for their implementation.
- ▶ To provide you with news, special offers and general information about other goods, services and events which we offer that are like those that you have already purchased or enquired about, unless you have opted not to receive such information.
- ▶ **To manage your requests:** to attend and manage your requests to us.
- ▶ **For business transfers:** we may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceedings, in which Personal Data held by us about our Service users is among the assets transferred.
- ▶ **For other purposes:** such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing and your experience.

We may share your personal information in the following situations:

- ▶ **With service providers:** to monitor and analyze the use of our Service, and to contact you.
- ▶ **For business transfers:** in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- ▶ **With affiliates:** we may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- ▶ **With business partners:** to offer you certain products, services or promotions.
- ▶ **With other users:** when you share personal information or otherwise interact in public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- ▶ **With your consent:** we may disclose your personal information for any other purpose with your consent.



3. RETENTION OF YOUR PERSONAL DATA

Terra LLC will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

Terra LLC will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen security or improve the functionality of www.terralocalizations.com, or we are legally obligated to retain this data for longer time periods.

4. TRANSFER OF YOUR PERSONAL DATA

A. DATA TRANSFER TO THIRD-PARTIES

With your prior authorization, transfers of your Personal Data will only be made to organizations that follow sound data protection principles and appropriate contractual and technical safeguards. Your information, including Personal Data, is processed at Terra LLC's operating offices and in any other places where the parties involved in the processing are located. This means that your information may be transferred to – and maintained on – computers located outside of your state, province, country or other governmental jurisdiction where data protection laws may differ from those in your jurisdiction. Your consent to this Privacy Policy, followed by your submission of such information, represents your agreement to that transfer. Terra LLC will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy, and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place, including the security of your data and other personal information.

B. TRANSFERS TO THIRD PARTIES AND LIABILITY

Terra LLC takes reasonable steps to ensure that any third party to which it transfers Personal Data provides an adequate level of protection for that data, consistent with the commitments described in this Privacy Policy. Where a third-party service provider processes Personal Data on our behalf, we require that provider to handle such data in a manner consistent with this Privacy Policy and applicable data protection obligations.

5. DELETION OF YOUR PERSONAL DATA

You have the right to delete or request that we assist you in deleting the Personal Data that we have collected about you.

Our site, www.terralocalizations.com, may give you the ability to delete certain information about yourself from within the Service.



You may update, amend, or delete your information at any time by signing in to your account, if you have one, and visiting the account settings section that allows you to manage your personal information. You may also contact us at info@terralocalizations.com to request access to, correct, or delete any personal information that you have provided to us. We will confirm receipt of your request and respond within a reasonable time.

Please note, however, that we may need to retain certain information when we have a legal obligation or lawful basis to do so.

6. DISCLOSURE OF YOUR PERSONAL DATA

A. BUSINESS TRANSACTIONS

If Terra LLC is involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy.

B. LAW ENFORCEMENT

Under certain circumstances, Terra LLC may be required to disclose your Personal Data if required to do so by law or in response to valid requests from public authorities (e.g., a court or a government agency).

C. INVESTIGATORY AND ENFORCEMENT POWERS

Terra LLC is subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC).

D. OTHER LEGAL REQUIREMENTS

Terra LLC may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of Terra LLC
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of users of the Service or the public
- Protect against legal liability

7. SECURITY OF YOUR PERSONAL DATA

We make every effort to protect Personal Data and prevent unauthorized access, loss, abuse, alteration or destruction of information. The security of your Personal Data is important to us, but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your

Personal Data, we cannot guarantee its absolute security, and we continuously enhance our security measures to protect your data.

8. DATA QUALITY AND INTEGRITY

We will process Personal Data in a manner that is compatible with and relevant to the purpose for which it was collected, ensuring it remains relevant and compatible with legal and business requirements.

9. YOUR RIGHTS OVER YOUR DATA

You have the right to access, correct, or request deletion of your personal data. If you have concerns about the handling of your personal data, please contact us at info@terralocalizations.com to address your queries or complaints, and we will respond within a reasonable time.

10. CHILDREN'S PRIVACY

www.terralocalizations.com does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from anyone under the age of 13 without verification of parental consent, we will take steps to remove that information from our servers. If we need to rely on consent as a legal basis for processing your information and your country requires consent from a parent, we may require your parent's consent before we collect and use that information.

11. DISPUTE RESOLUTION AND RECOURSE MECHANISMS

Terra LLC is committed to resolving complaints and disputes regarding the processing of personal data. We provide the following mechanism for dispute resolution:

A. DIRECT COMPLAINTS

Individuals may bring a complaint directly to Terra LLC at info@terralocalizations.com. Upon receiving a complaint, we will respond to the individual within 45 days and work to resolve the issue promptly.

B. APPLICABLE LAW:

Individuals may also raise concerns with the data protection authority or regulator applicable in their jurisdiction, where one exists, in accordance with applicable law.

12. LINKS TO OTHER WEBSITES

www.terralocalizations.com may contain links to other websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

13. CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you know via email and/or a prominent notice prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy. We advise you to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

14. ENFORCEMENT

The process-based management approach (ISO 9001:2015 Certification) equips us with the tools we need to capture and address deviations from compliance with our policies.

We have a Disaster Recovery Plan that ensures the preservation of data and our company's operational capacity.

Terra LLC reserves the right to modify the terms and conditions of this privacy policy at any time, provided that we inform users by posting a notice on this page.

Subject to the conditions stated above, the user accepts and provides their freely given, express and informed consent to the terms of this privacy policy, in particular those relating to the submission of Personal Data.

The sole purpose of accessing user data is the successful completion of Terra LLC projects, in accordance with the general principles relating to data protection stated herein.

15. CONTACT US

If you have any questions about this Privacy Policy, please free to contact us at:

Mailing address: info@terralocalizations.com

Phone: +1 414 399-0430

You can also reach us using the contact form on our website:

<https://terralocalizations.com/contact-us/>

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